

\*\*\*\*\* IMPORTANT INFORMATION, PLEASE READ \*\*\*\*\*

August XX, 2008

Dear HUSKY A Member:

As of December 31, 2008 BlueCare Family Plan and the Traditional Medicaid plan will no longer be part of the HUSKY Program. This means that we are asking you to change to another health plan between now and December. You will be given plenty of time to choose a new plan. A reminder notice will be sent to you closer to the time when you need to make another plan selection.

At this time, we are offering HUSKY clients in Middlesex County the opportunity to move into one of our new HUSKY health plans.

- Aetna Better Health
- AmeriChoice by United Healthcare
- Community Health Network of Connecticut (CHNCT)

Before you select a plan, please find out if your medical providers are in the new plan. If your doctors are not in one of the plans when you receive this notice, you may want to wait before making your choice because more doctors are joining the plans every day.

Below is the contact information for the plans and the HUSKY program.

- Aetna Better Health – 1-866-742-3120 or [www.AetnaBetterHealth.com](http://www.AetnaBetterHealth.com)
- AmeriChoice by United Healthcare – 1-866-315-2323 or [www.Americhoice.com](http://www.Americhoice.com)
- Community Health Network – 1-800-859-9889 or [www.CHNCT.org](http://www.CHNCT.org)
- HUSKY Program at 1-800-511-6874

If you want to change plans now:

- fill out the enclosed enrollment form and mail it in the enclosed envelope to the HUSKY program; or
- fax the form to 860-282-5579; or
- call the HUSKY Enrollment Center at 1-800-511-6874 with your selection. A HUSKY representative will help you enroll in a new health plan.

If you want to wait before you change, you do not have to do anything at this time. If you stay where you are for now, you will receive a reminder in the mail when its time to switch to one of the three plans.

You will continue to receive services through BlueCare Family Plan or Traditional Medicaid until your new plan goes into effect. You will receive another notice to confirm your new plan enrollment and effective date.

In the future, in some parts of the state, there will be another choice added. This option is called Primary Care Case Management (PCCM) and will be another choice instead of enrolling in a health plan. We will notify you if this new option becomes available in your area.

#### Dental

On September 1, 2008, BeneCare Dental Plans will manage all of the Dental Benefits in HUSKY. This change should provide access to more dentists throughout the state. This change will happen whether or not you choose a new health plan.

If you have any questions or need more information about your dental benefits, please call BeneCare's customer service number toll-free at 1-866-420-2924, Monday through Friday from 8:00 a.m. to 5:00 p.m. or go to their website at [www.benecare.com](http://www.benecare.com).

Your behavioral health and pharmacy benefits will remain the same whether or not you choose a new health plan.

#### Behavioral Health

Behavioral Health services are provided by the Connecticut Behavioral Health Partnership (CT BHP). For more information about CT BHP please call 1-877-552-8247 during the hours of 9:00 am to 7:00 pm.

#### Pharmacy

Prescription medications are available to you by presenting your gray CONNECT card or Medicaid client ID number at the pharmacy. For more information, call 1-866-409-8430 or check out our pharmacy website at [www.ctdssmap.com](http://www.ctdssmap.com).

If you have any questions or concerns about these changes, please call 1-877-CT-HUSKY (284-8759) for assistance.

Sincerely,

The HUSKY Program  
Connecticut Department of Social Services